How to log into POSM Support

15 Steps

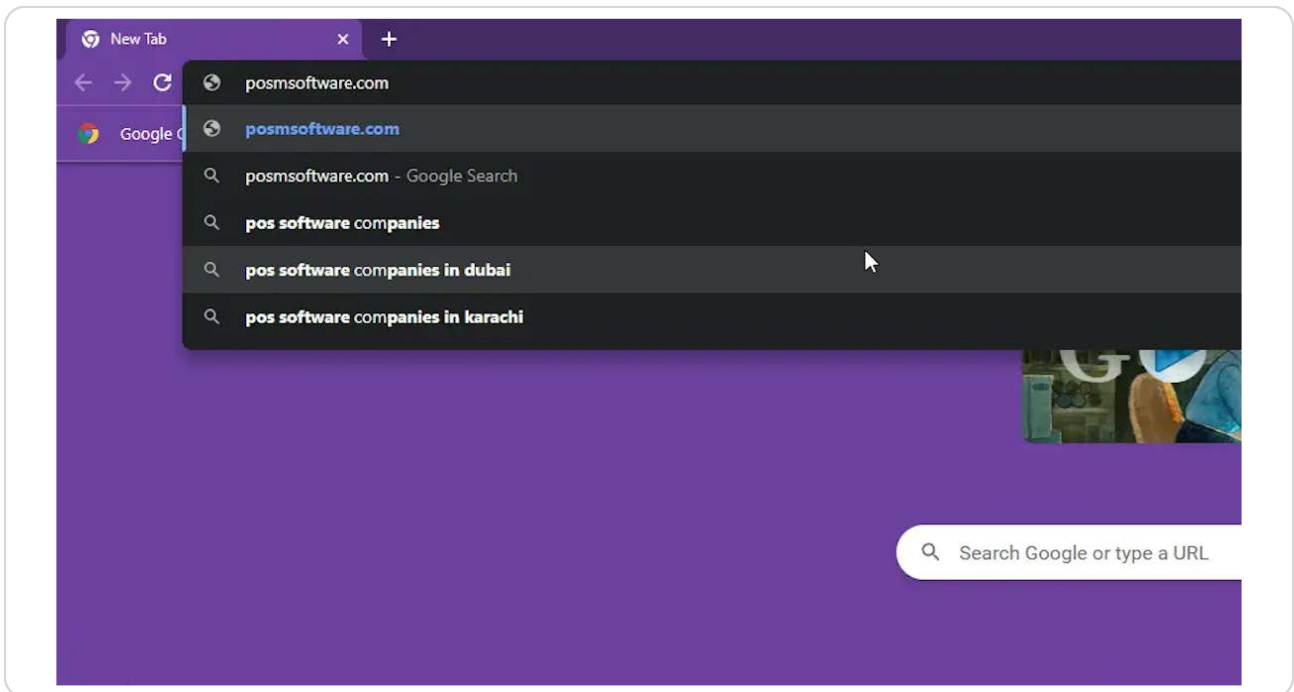| Created by	Creation Date	Last Updated
POSM Software	November 21, 2022	November 21, 2022

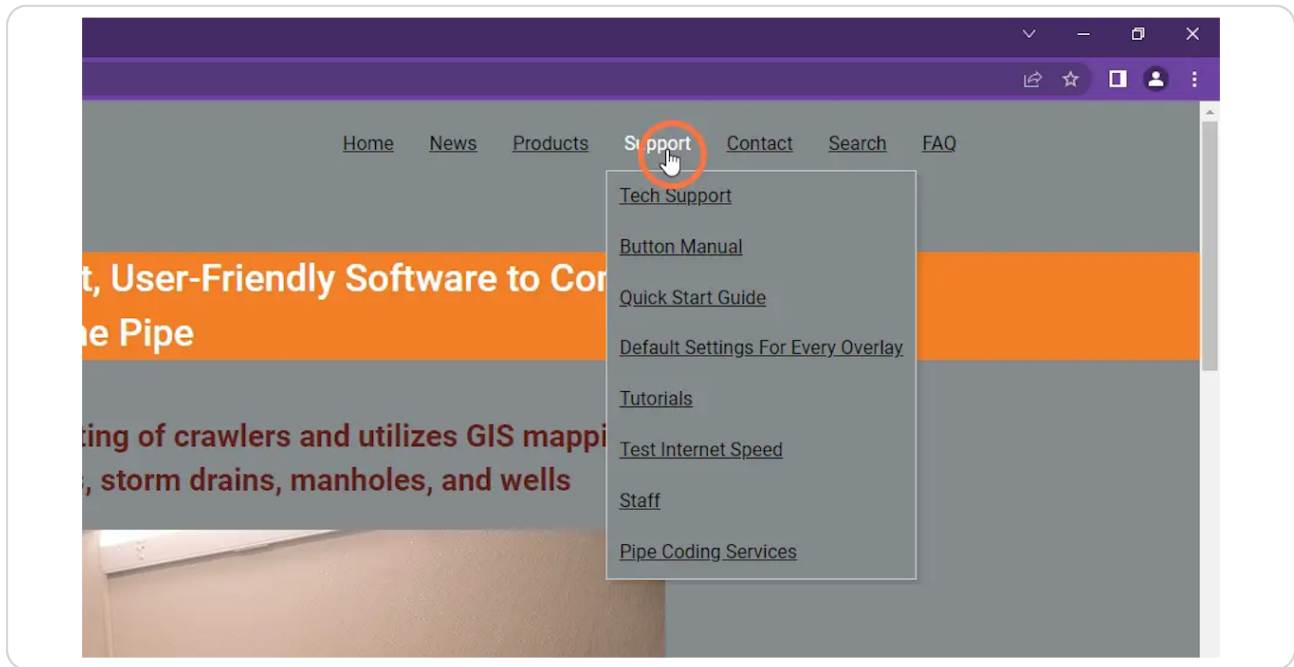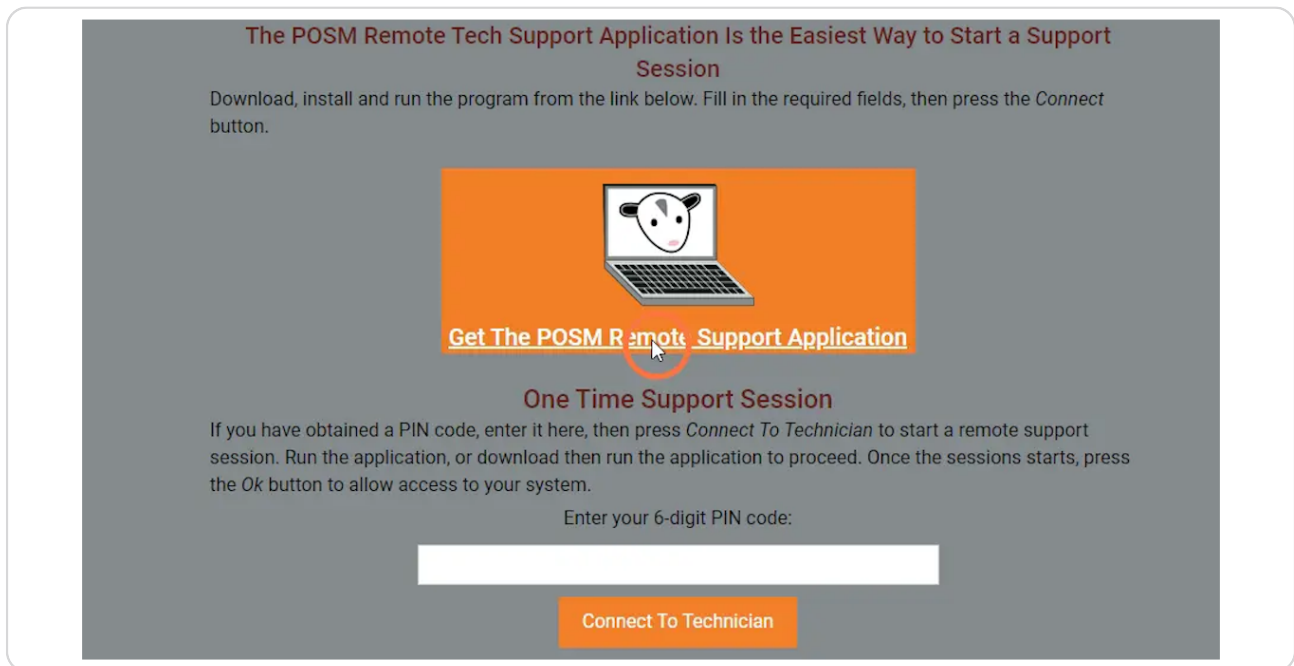## Launch your Web Browser

In our example, we are using Google Chrome

Head to posmsoftware.com

Click Support

Then click on the Laptop with a POSM on screen
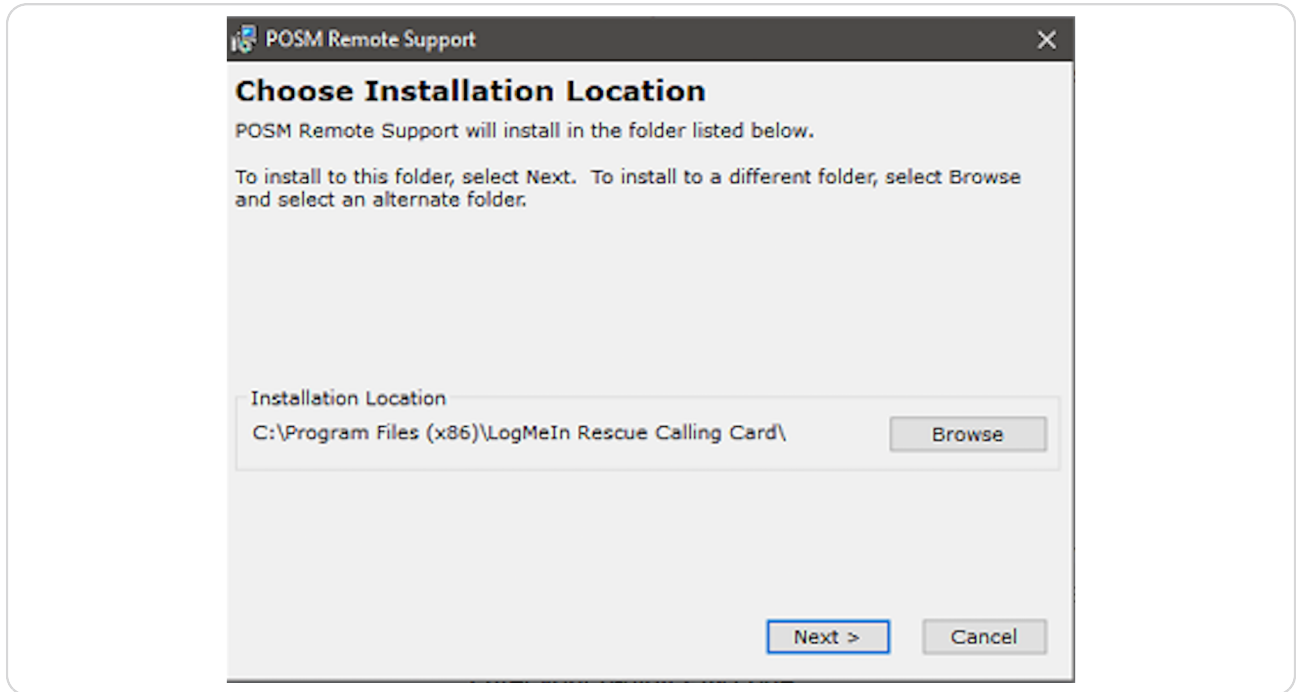
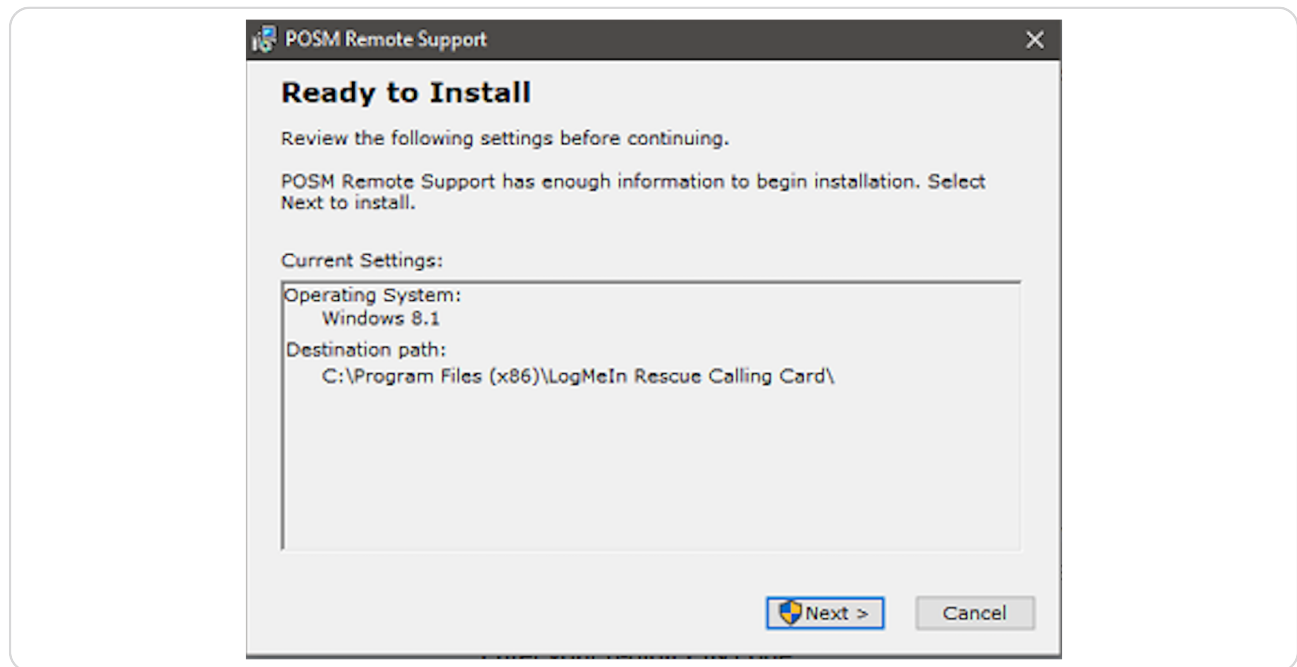**Launch the Support Application after it's finished installing**
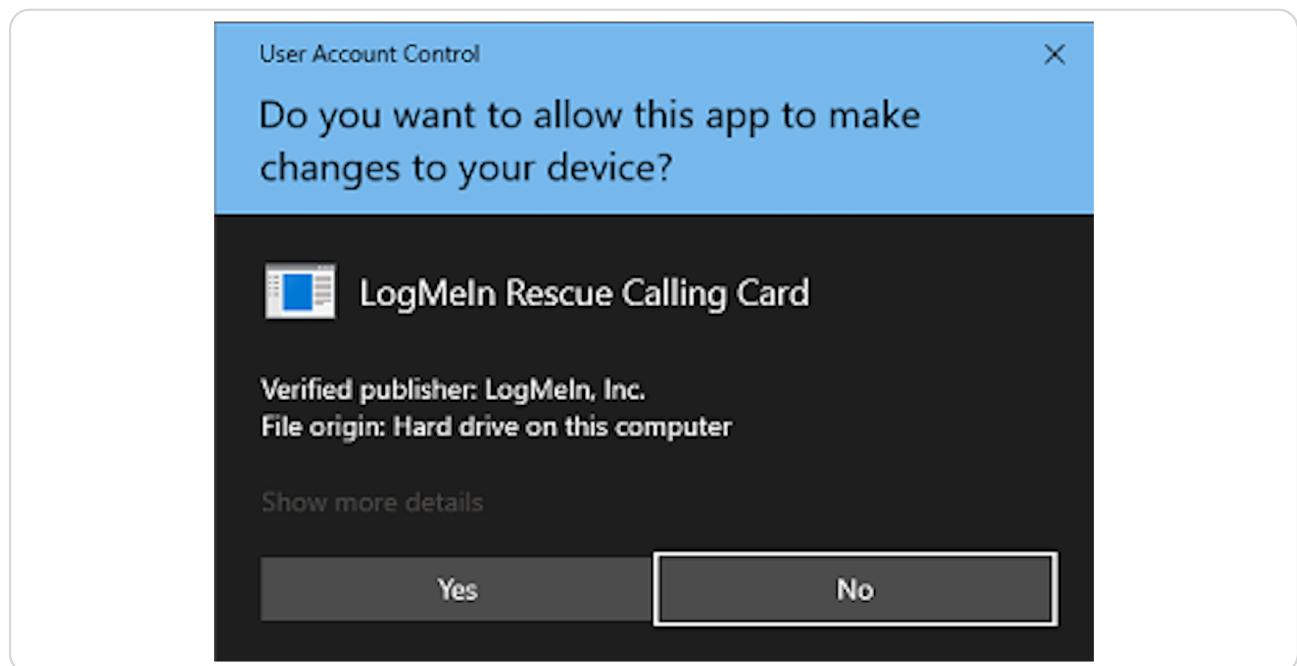
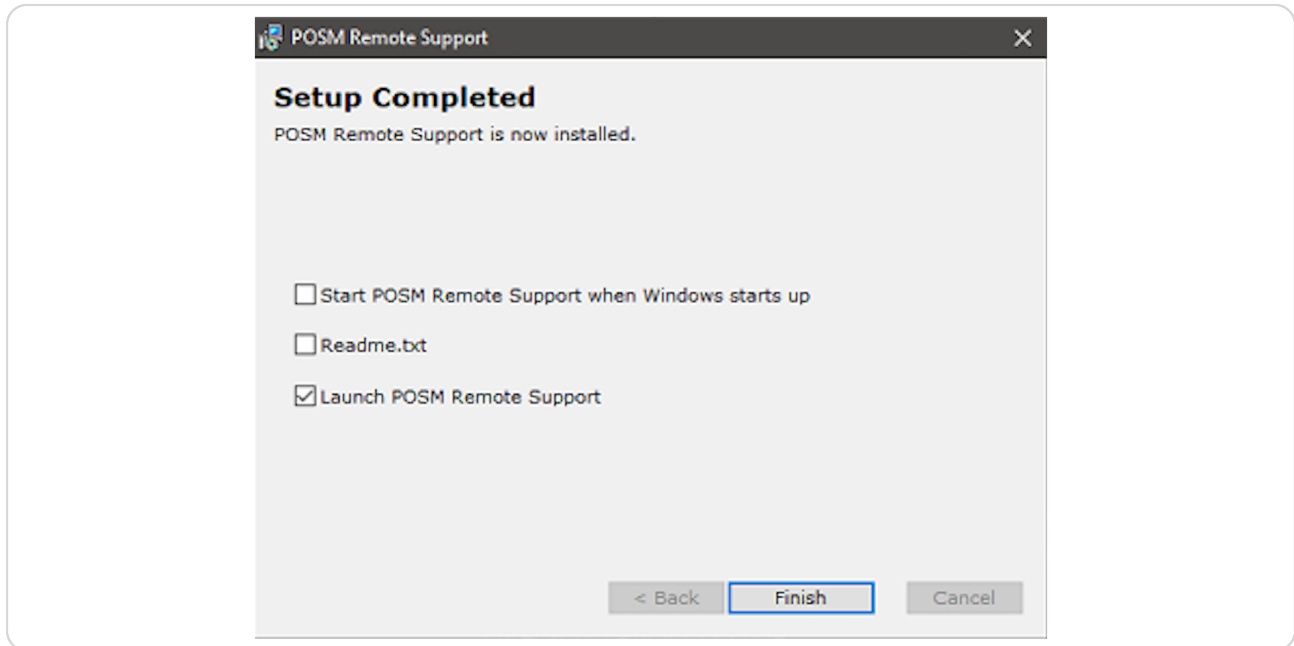**Click Next to confirm the download location**

Click Next to confirm the settings
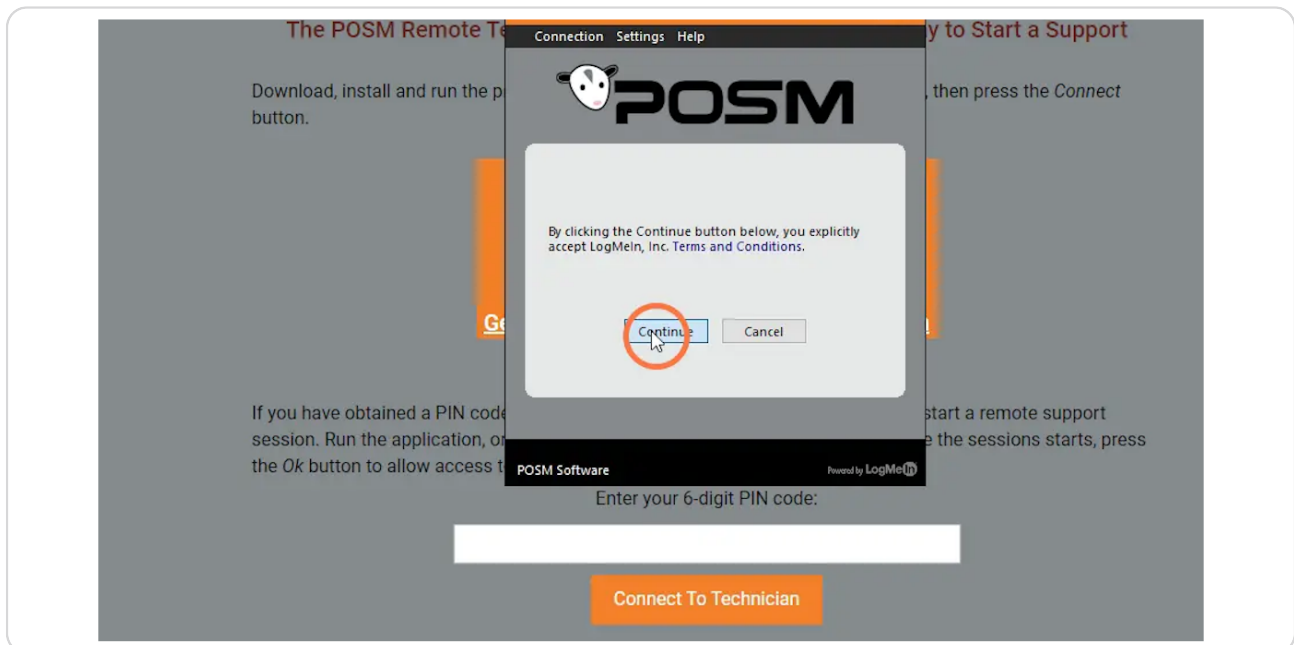
Click Yes to allow POSM Remote Support Application to install

Click Finish when installation is complete to launch POSM Remote Support Application

Click Continue to agree to the Terms and Conditions of LogMeIn

Fill out all your info

Once all the filled-out info is correct click Connect to notify POSM Support you need assistance
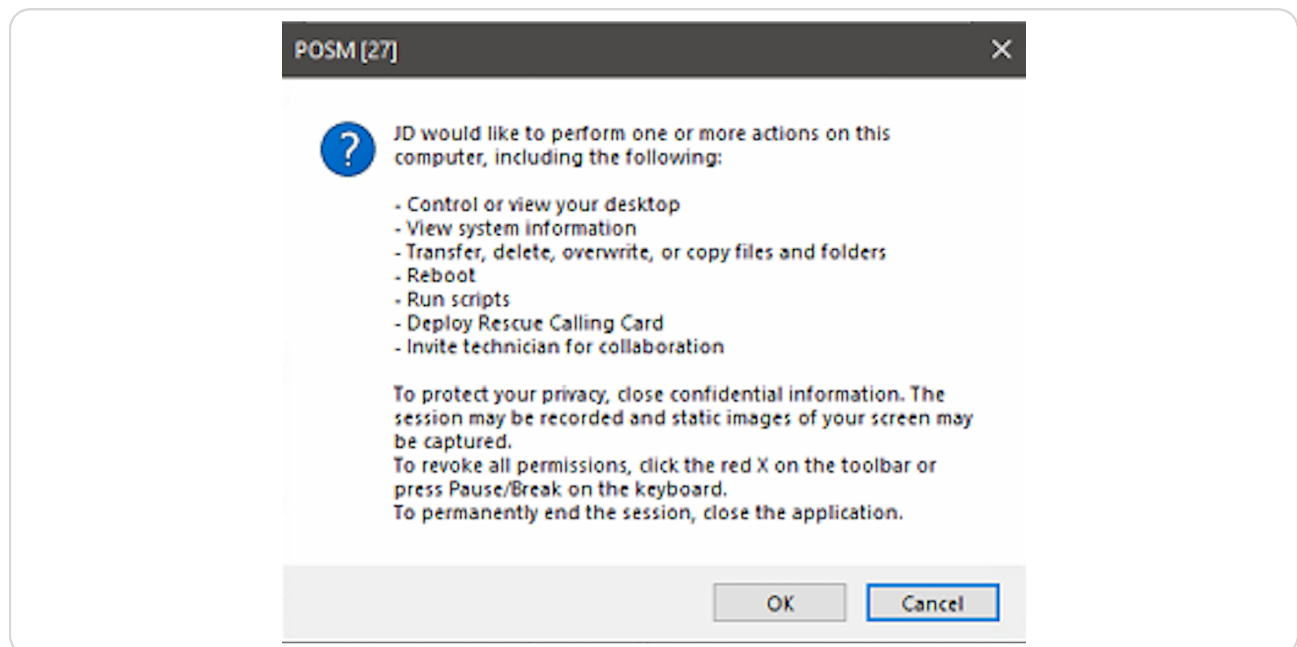
LogMeIn will then ask for permission to notify POSM Support
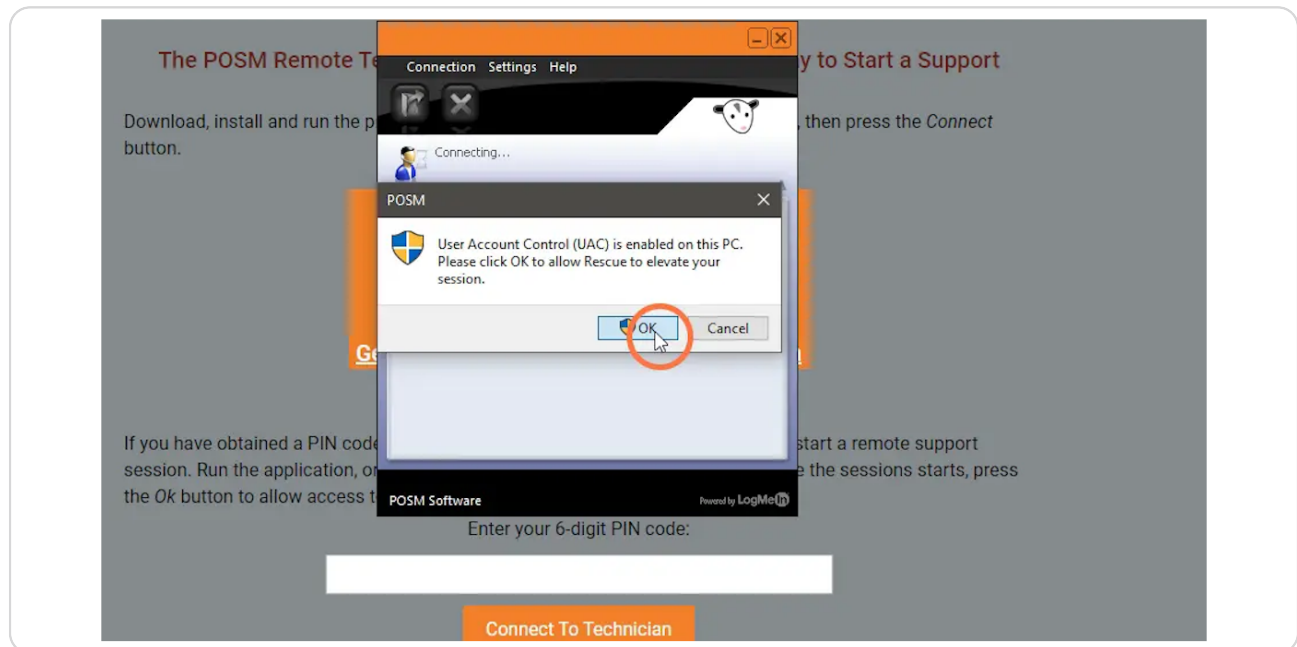
Once a technician connects they will prompt for permission to access your computer. Click OK to allow access

Once you're done you can close out of the POSM Remote Support Application